

A.I.M.

Aerobic Installation & Maintenance
499 Mockingbird St. Alba, TX 75410
(972)768-6561 or (903)268-0324
License # MP0000982

AEROBIC WASTEWATER TREATMENT SYSTEM

Service Agreement

(effective from date of contract for ___ year(s))

Manufacturer _____ Permit # _____ County _____

Date of Contract _____ Through _____

- AIM enters into contract with owner to assist owner in the proper operation of the aerobic system as per Texas Commission On Environmental Quality (TCEQ) regulations.
 - Items to be inspected are aerators, diffusers, pumps, disinfection device, electrical circuits, distribution system, filters, and chlorine supply. All tanks, including checks for scum and sludge levels, turbidity, color and odors.
 - Frequency of visits: Residential - once every four months. Commercial - once every three months. The company will mark the system's inspection tag with the date of each service call. A copy of the service report will be left at the structure and a copy will be mailed to local permitting authority within 14 days.
 - Chlorine residual monitoring each visit on units equipped with chlorinators. A chlorine residual test will be conducted on each scheduled visit and a BOD test once per year on commercial systems.
 - AIM will respond to any emergency service calls within a 48 hour period or customer ordered service between regular scheduled inspection visits should the situation occur via phone or personal visit. Customer ordered service calls and emergency service calls are not covered in this contract, there will be a trip charge for these services.
 - The owner is financially responsible for repairing or replacing any needed items. No repairs will be made without owner's prior permission. Any recommendations will be noted on the report.
 - The owner is responsible for checking the chlorinator every week and adding calcium based septic chlorine tablets as needed.
 - The service contract will commence on the date that the system is approved for use by the local permitting authority or, if applicable, the date that the newly built house is sold by the builder.
 - Renewals must be made 30 days prior to expiration of existing agreement to remain in compliance with TCEQ regulations. If the company desires to terminate this contract or if the owner desires to renew this contract with another service company, then notification of that action will be made by both parties to permitting agency no later than 30 days prior to the change of the contract status.
 - If we can not inspect the system for any reason (mean dogs, locked gate, coded gate, etc.) there will be \$65 to make another trip.
- Important: This warranty/service agreement does not cover the costs of customer ordered service calls, labor or materials which are required due to "misuse or abuse" of the system; failure to maintain electrical power to the system; sewage flows exceeding the hydraulic/organic design capabilities; disposal of non-biodegradable materials, chemicals, grease, oil, etc., or any usage contrary to the requirements listed in the owner's manual or as advised by the authorized service representative. Additional service (as ordered by the customer), replacement of out-of warranty components, laboratory test work, or pumping will be done upon authorization from the customer at an additional charge. This contract is null & void if payment is not paid in full per any agreements.

Gate Code _____ **Pets** Y ___ N ___ **Are they aggressive to strangers?** Y ___ N ___

Name: _____

Address: _____

City/State: _____

Phone: _____

I agree to abide by the service agreement as stated above:

Owner's Signature: _____ **Date** _____

Service Provider's Signature: _____ **Date** _____

Jason Robbins or Annetta Robbins